

Ladybirds Pre-School/

St Francis Church Hall
Salisbury



Privacy Notice – Parents

Ladybirds Pre-school
St Francis Church Hall
Beatrice Road
Salisbury
Wiltshire
SP1 3PN

Data Protection Officer – **To be decided**

Introduction

We are committed to ensuring that any personal data we hold about you and your child is protected in accordance with data protection laws and is used in line with your expectations.

This privacy notice explains what personal data we collect, why we collect it, how we use it and how we protect it.

What personal data do we collect?

We collect personal data about you and your child to provide care and learning that is tailored to meet your child's individual needs. We also collect information in order to verify your eligibility for free childcare as applicable.

Personal details that we collect about your child include:

- your child's name, date of birth, address, health and medical needs, development needs, and any special educational needs. A formal identification of your child is required, which may be sight of an original birth certificate or passport. The number from the document provided is recorded on the application form.
- where applicable we will obtain child protection plans from social care professionals and health care plans from health professionals.
- we will also ask for information about who has parental responsibility for your child and any court orders pertaining to your child.

Personal details that we collect about you include:

- your name, home and work address, phone numbers, emergency contact details, and family details.

This information will be collected from you directly in the application and registration forms.

If you apply for up to 30 hours free childcare, we will also collect:

- your national insurance number or unique taxpayer reference (UTR), if you're self-employed.
- we may also collect information regarding benefits and family credits that you are in receipt of.

Why do we collect this information and the legal basis for handling your data?

We use personal data about you and your child in order to provide childcare services and fulfil the contractual arrangement you have entered into. This includes using your data to:

- contact you in case of an emergency
- support your child's wellbeing and development
- manage any special educational, health or medical needs of your child whilst at our setting
- carry out regular assessment of your child's progress and to identify any areas of concern
- maintain contact with you about your child's progress and respond to any questions you may have
- issue you with invoices to pay for your child's care.
- process your claim for up to 30 hours free childcare (only where applicable)
- keep you updated with information about our service

With your consent through the registration form, we will also record your child's activities for their individual learning record. This will include photographs and videos. You will have the opportunity to withdraw your consent at any time, by confirming so in writing.

We have a legal obligation to process safeguarding related data about your child should we have concerns about their welfare. We also have a legal obligation to transfer records and certain information about your child to the school that your child will be attending.

Who do we share your data with?

In order for us to deliver childcare services we will also share your data, as required, with the following categories of recipients:

- Ofsted – during an inspection or following a complaint about our service
- the Local Authority (where you claim up to 30 hours free childcare, as applicable)
- the government's eligibility checker (as above)
- our insurance underwriter (when applicable)
- the school that your child will be moving on to
- outside agencies involved in the development of your child (such as Speech Therapy services / Area Inclusion Co-ordinator)

We will also share your data:

- if we are legally required to do so, for example, by law, by a court or the Charity Commission
- to enforce or apply the terms and conditions of your contract with us
- to protect your child and other children; for example by sharing information with social care or the police
- if it is necessary to protect our or others rights, property or safety
- if we transfer the management of the setting, in which case we may disclose your personal data to the prospective buyer so they may continue the service in the same way.

We will never share your data with any other organisation to use for their own purposes

How do we protect your data?

We protect unauthorised access to your personal data and prevent it from being lost, accidentally destroyed, misused, or disclosed by:

- storing paper records in lockable filing cabinets/cupboards.
- storing electronic records on password protected single user electronic devices (laptops, memory sticks and tablets)

How long do we retain your data?

- we retain your child's personal data for up to 3 years after your child no longer uses our setting, or until our next Ofsted inspection after your child leaves our setting
- medication records and accident records are kept for longer according to legal requirements.
- your child's learning and development records are maintained by us and transferred to you when your child leaves
- the electronic learning journal is deleted from Tapestry 90 days after your child leaves the setting
- data about you and your child given for the purposes of applying for up to 30 hours free childcare is retained for six years from the date of the application

In some instances (child protection, or other support service referrals) we are obliged to keep your data for longer if it is necessary to comply with legal requirements.

Automated decision-making

We do not make any decisions about your child based solely on automated decision-making.

Your rights with respect to your data

You have the right to:

- request access, amend or correct your/your child's personal data
- request that we delete or stop processing your/your child's personal data, for example where the data is no longer necessary for the purposes of processing
- request that we transfer your, and your child's personal data to another person

If you wish to exercise any of these rights at any time or if you have any questions, comments or concerns about this privacy notice, or how we handle your data please contact us. If you continue to have concerns about the way your data is handled and remain dissatisfied after raising your concern with us, you have the right to complain to the Information Commissioner Office (ICO). The ICO can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or ico.org.uk/

Changes to this notice

We keep this notice under regular review. You will be notified of any changes where appropriate.